MediStreams Enhances Indexed Correspondence for Healthcare Providers

Go paperless. Work all correspondence in one central, online portal.

ROSWELL, Ga. (PRWEB) February 02, 2018 -- Healthcare is no different than other industries in that there is still too much paper, but healthcare correspondence cannot be as easily handled using traditional document management solutions. It takes more than just storing the documents. Healthcare solutions automate conversion of paper EOBs to 835s, patient payments and reconciliation of EFTs to ERAs; so, we ask why not healthcare correspondence?

Using a traditional manual paper process to work and route correspondence is time consuming, error prone and can lend itself to HIPAA violations. MediStreams, once again leads the Remittance Automation industry with technology for healthcare providers to automate manual processes. Enhancements have been released to their Indexed Correspondence service adding document classification and extraction of data from the images.

Whether correspondence is scanned at lockbox or at the billing office, the process is not complete. The documents must be routed to the proper location for the appropriate action and follow-up. A key element for healthcare providers to expedite their payments is to have accurate, complete information about the claim adjudication which determines if a claim is paid, rejected or denied.

Workflow management is key in working correspondence. Working correspondence digitally quickly identifies denials, RAC audits, medical documentation requests, authorization approvals and rejections, and legal correspondence. The solution can identify items such as denial letters and RAC audits for routing to specific users or locations to be worked accordingly.

All correspondence is stored in the online, secure portal where a status for each document can be assigned such as complete, follow-up, or in progress. A robust online indexing tool provides the answer for the billing staff to process new correspondence quickly and easily. And, if you need the images and data for import to another internal system, an automated extractor can prepare a customized file for import.

Store, capture data, manage and archive all correspondence in one secure, ten-year online archive for quick easy access. Bring it all together with MediStreams – Including your correspondence. Improve efficiency and reduce costs associated with managing, processing and storing paper correspondence.

MediStreams, LLC
MediStreams, provides outsourced Healthcare Revenue Cycle Management services for healthcare billing entities. MediStreams HIPAA compliant platform automates the flow of healthcare payments with lockbox services, ERA to EFT deposit reconciliation, paper to 835 conversions, patient payment and correspondence processing. MediStreams unique service delivery model accelerates the posting of remittances, eliminates manual processes and significantly reduces overhead costs. For additional information, visit http://www.MediStreams.com or call 866-836-2835.

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